

# MORE TIME FOR YOU



OUR NEW CONSULTATION HOURS

## DEAR PATIENT

We realized that you had to wait too long for an appointment with your Doctor. To have more time for you, we decided to cancel our lunch break on Mondays, Tuesdays and Thursdays.

So **we can offer you 100 more slots per week for appointments** your assigned Doctor.

Of course we want to treat patients with urgent problems the same day even without fixed appointment. Those patients can come any time from 7:45am to 4:30pm on Mondays, Tuesdays and Thursdays and from 7:45am to 10:30am on Wednesdays and Fridays.

To make sure we can treat patients with acute symptoms right on the same day, we recommend that you come as early as possible, right in the morning.

Within these consultation hours without fixed appointment, we try our best to make it possible that you will be treated by your assigned Doctor, but we are sorry that we cannot guarantee that.

Please understand that depending on workload it can be possible that the respective other Doctor will see you.

We significantly extended our consultation time. Please understand that in exceptional cases we cannot guarantee that we can treat you the same day.

**Patients with alarming symptoms such as chest pain, high fever, difficulties in breathing or strong pain please report to our staff to be treated without delay.**

WITH APPOINTMENT

### CONSULTATION HOURS

as scheduled

Monday, Tuesday and Thursday  
appointments from 8:00am till 4:30pm

Wednesday and Friday  
appointments from 8:00am till 10:30am

WITHOUT APPOINTMENT

### OPEN CONSULTATION

please expect waiting time

Monday, Tuesday and Thursday  
continuously from 7:45am till 4:30pm

Wednesday and Friday  
continuously from 7:45am till 10:30am

